
Forcepoint Implementation Datasheet

**Package: Forcepoint ONE Data Security Endpoint -
Remote**

Part Number: ONEDLPEIM

Forcepoint

Overview

Proficiency and precision are necessary to effectively implement quality security solutions. To help you get the most out of the Forcepoint ONE Data Security SaaS solution (the “Products”), Forcepoint offers the following implementation services package (“Package”). This Package identifies some of the activities typically involved with the implementation of Forcepoint SaaS Products.

Deliverables and Responsibilities

Detailed Statement of Services:

Forcepoint employees, agents, and/or contractors (“Services Personnel”) will assist Subscriber with the performance of the following activities with respect to the Forcepoint SaaS Products in accordance with Forcepoint recommended engineering practices (“Services”):

Pre-Implementation

- Services Kick-off call between Subscriber and Services Personnel
- Review scope of purchased solution
- Review entitlement of Services Package
- Confirm critical use cases
- Establish Services delivery schedule

Implementation of Forcepoint ONE Data Security Endpoint

- Services Personnel will assist the Subscriber with the implementation of the Product within one (1) Subscriber’s tenant, as follows:
 - Confirm Management Portal login
 - Configure Administrator Roles and Responsibilities
 - Import users from Active Directory via CSV
 - Build and test up to six (6) pre-defined policies
 - Build one Endpoint agent package for Windows and/or MacOS
 - Assist with roll-out of Endpoint agent for up to twenty-five (25) users
 - Generate incident(s) using sample policy data

Functional Testing and Knowledge Transfer

- Services Personnel will conduct post-implementation testing identified below in accordance with Forcepoint recommended engineering practices. A “Successful Implementation” will be determined by Services Personnel upon the occurrence, in Services Personnel’s reasonable discretion, of the items specified in “Functional Testing” attached hereto as **Exhibit A**. Services Personnel will provide up to two (2) hours of informal knowledge transfer, including:
 - Standard System and Architecture Overview
 - System Navigation
 - Rule/Policy Creation
 - Local Events, Alerting and Settings
 - Common Product issues and resolution
- Services Personnel will use commercially reasonable efforts to assist with the troubleshooting and correcting of obstacles identified during the Services

Services Closure Meeting

- Service Personnel will conduct a Services closure meeting to review and confirm the Services have been completed and assist with the transition to Forcepoint Technical Support.

Exhibit A

Functional Testing

Feature testing of the following will be limited to functional proof, typically involving either Yes/No or limited to two (2) elements of a particular attribute (for example: when applying filtering to AD Groups, success is applying two (2) different policies to two (2) separate AD groups and it will not include exhaustive testing of the covered policies and AD Groups).

Prerequisites:

- 1) Products successfully running version at recommended version

Task	Result
Verify Forcepoint Management Portal Access	
Import users from Active Directory via CSV	
Confirm single policy configuration	
Validate Endpoint agent connectivity	
Validate Forcepoint Security Manager Email Notifications	
Confirm Accurate Investigation Reporting	

Services Obligations of Subscriber:

Prior to the start of and throughout the Services, the Subscriber must be able to provide the following to Services Personnel:

- Valid Forcepoint licenses key
- Access to Endpoint and Management Resources
- Access to Products
- Privileged AD Services Account
- Relevant network diagram/architecture
- Ability to roll out endpoint agent to users
- Up to twenty-five (25) Test users
- Confirm all Microsoft updates has been applied
- Throughout the Services, Subscriber will promptly provide all resources and licenses to Services Personnel to allow Services Personnel to deliver the Services.

Package Assumptions

- Services are delivered by remote delivery resources - No onsite delivery element.
- Services Personnel will provide up to two (2) hours of DLP policy tuning as part of this Package. Additional Tuning Packages are available for purchase.
- Services Personnel must receive a written cancellation notice at least twenty-four (24) hours prior to the start of any pre-scheduled Services
- Services will be provided during normal local business hours, Monday – Friday (e.g. 9:00am to 5:00pm)
- Services do not address any other Forcepoint products other than Forcepoint ONE Data SECURITY
- Services in this Package are limited and may not address all of Subscriber's unique requirements
- High availability and Disaster Recovery are not within the scope of this Package
- No High Level Design or Low Level Design documentation to be provided within this Package
- Subscriber should not expect "on-demand" live support outside planned Services dates
- All scripts, tools, notes, know-how and procedures developed by Services Personnel as part of the Services will remain the property of Forcepoint
- Services Personnel will have no obligation to provide Services unless and until Subscriber fulfils all of its Services Obligations
- Subscriber's current Support entitlement will be utilized for Product troubleshooting and escalation
- There is no report, memorandum, or other formal deliverable to be issued in connection with this Proposal

Terms & Conditions

- The Services in this implementation Package are provided pursuant to the Subscription Agreement
- Forcepoint provides the Services "AS IS" and makes no warranties of any kind, express or implied
- Services will be performed in a professional and workmanlike manner, and Services Personnel will comply with all applicable laws in providing the Services
- Services must begin within 90 days of the Order or Subscriber forfeits the implementation Package
- Services must be completed within 6 months from Services Kick-off call or the Order, whichever occurs first, or Subscriber forfeits the implementation Package
- Subscriber's assent to the Subscription Agreement constitutes acceptance of the above terms and conditions
- Any work or additional hours that, in Services Personnel's reasonable discretion, exceed the scope of Services (including remote or onsite follow up work or troubleshooting unknown issues) will require a mutually agreed upon services contract
- Services and Deliverables within this Package are standard and non-negotiable

Applicable add-on options:

Additional implementation options are available at <https://www.forcepoint.com/services/implementation-packages>

FOR MORE INFORMATION OR PRICING, CONTACT YOUR FORCEPOINT REPRESENTATIVE, PARTNER, OR CALL: +1 800-723-1166